

Cookie Policy

Full Support Healthcare Ltd

Version: April 2026

1. Introduction

This Cookie Policy explains how **Full Support Healthcare Ltd** (“we”, “us”, “our”) uses cookies and similar technologies when you visit our websites, including:

- <https://fullsupporthealthcare.com>
- <https://www.fullsupporthealthcare.com>

It should be read alongside our **Privacy Notice**, which explains how we use personal data and your rights under UK data protection law.

2. What Are Cookies?

Cookies are small text files that are placed on your device (computer, tablet, or mobile phone) when you visit a website. They are widely used to make websites work efficiently, improve user experience, and provide information to website owners.

Cookies may be:

- **Session cookies** – deleted when you close your browser
- **Persistent cookies** – stored on your device until they expire or are deleted

3. Cookies We Use

We use the following categories of cookies.

3.1 Strictly Necessary Cookies

These cookies are essential for our website to function properly and cannot be switched off in our systems. They are usually only set in response to actions you take, such as:

- Navigating the website
- Submitting forms
- Managing cookie preferences
- Enabling basic security features

Legal basis:

These cookies are used under the legitimate interests condition and do not require consent.

3.2 Analytics (Performance) Cookies

These cookies help us understand how visitors interact with our website by collecting information such as:

- Pages visited
- Time spent on pages
- How users move around the site
- Error messages encountered

We use this information to improve website performance, structure, and content.

Examples may include services such as Google Analytics, configured to minimise personal data where possible.

Legal basis:

These cookies are only placed with your consent.

3.3 Functional Cookies

Functional cookies allow the website to remember choices you make, such as:

- Language preferences
- Region or location settings
- Previously entered information

This allows us to provide enhanced and more personalised features.

Legal basis:

These cookies are only used with your consent, unless they are strictly necessary.

3.4 Marketing Cookies

Marketing cookies may be used to:

- Track visitors across websites
- Provide relevant advertising
- Measure the effectiveness of marketing campaigns

We do not place marketing cookies unless you have explicitly consented. We do not sell personal data to third parties.

Legal basis:

These cookies are used only with your consent.

4. Third-Party Cookies

Some cookies are placed by third parties that provide services to us, such as analytics, hosting, or embedded content (for example, videos).

We do not control these cookies directly. Third-party providers are responsible for their own cookie and privacy practices.

You can find more information in the relevant third party's privacy and cookie notices.

5. Managing Your Cookie Preferences

When you first visit our website, you will be shown a cookie consent banner which allows you to:

- Accept all cookies
- Reject non-essential cookies
- Manage your cookie preferences by category

You can change or withdraw your consent at any time by:

- Using the cookie settings link on our website
- Adjusting your browser settings (see below)

6. Browser Controls

Most web browsers allow you to control cookies through their settings. You can:

- Block all cookies
- Delete existing cookies
- Set preferences for specific websites

Please note that blocking strictly necessary cookies may affect the functionality of our website.

Browser guidance links (subject to browser provider controls):

- Chrome
- Edge
- Firefox
- Safari

7. Changes to This Cookies Policy

We may update this Cookies Policy from time to time to reflect changes in law, technology, or our practices.

Any updates will be published on this page, and the “Version” date will be updated accordingly.

8. Contact Us

If you have any questions about our use of cookies, please contact us:

Email: info@fullsupporthealthcare.com

Data Protection Officer: dpo@fullsupporthealthcare.com